

The Pascoe Post

Newsletter of the Rotary Club of Pascoe Vale – May 11, 2023

The Club meets at the Pascoe Vale RSL each Thursday night at 6.30pm. We have some great speakers. Visitors* - Please join us for dinner – our shout!

Contact the editor for more details

Pascoe Vale
Rotary



THIS WEEK

Special Guest Speaker

Our speaker this week will be Keynote Speaker and Resilience Coach, Fiona Demark. Fiona's topic is

Achieve Your Dreams

Fiona Demark is an adventure seeking, boundary leaping, no regrets kind of girl, who uses her 30-ish years of experience in human communication, care and kindness to help others. Fiona is all about stepping outside the square and challenging herself, as well as the people around her, to think differently.

Fiona enjoys sharing her story of how she has achieved life's successes so far. It hasn't

always been an easy journey, and at times, her disability has negatively impacted upon some of the opportunities presented to her.

Despite being legally blind, Fiona never says "No." to a challenge or opportunity, never letting her disability prevent her from achieving the things she sets her mind to.



Bring your Partners!

This week, we have a special guest speaker, so bring along your partners, your friends and your children for an inspirational night

Join us online!

ZOOM meeting details

(available every week)

Click on the link to join our meetings, everyone is welcome.

<https://uso2web.zoom.us/j/83416704008?pwd=ZjdMMDgvaKpjUoVHSjU3RjZPdkwxZz09>

Meeting ID: 834 1670 4008
Passcode: 796649

Upcoming Events

11 th May	Fiona Demark, Inspirational Speaker and Resilience Coach
18 th May	Anthony, Greenchip Recycling
25 th May	Sisters and Misters
27-31 May	Rotary International Convention -Melbourne.
14 th June	Pascoe Vale Girls College - Mock Interviews, Kevin Fernandes



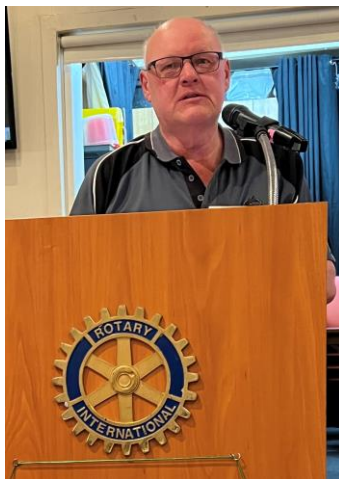
Last Week

Last weeks speaker was club member and Australian Financial Complaints Authority Manager, Chris Lang. Chris spoke to us about the huge volume of insurance claims being lodged, and the resulting increase in complaints. In 2022, AFCA received 83,494 complaints and managed to close 75,198 of them. Banks topped the list of companies complained about with over 31,000 complaints. Next was general insurance with over 19,000.

The future does not look bright, with claims and complaints expected to rise in 2023.

Scams are increasing, with the AFCA sharing these observations

- > Scams are becoming increasingly sophisticated and continue to change
- > AFCA recognises the impacts of being scammed can be devastating and life changing
- > There is often a lag between when the customer is scammed and when their claim is lodged with AFCA, so we do not see the latest scams immediately
- > The main scam types are still investment and romance scams often coupled with remote access on a computer or increasingly a mobile device. We are also starting to see the bank ID spoofing scams
- > The main scam impacting small business complainants continues to be business email compromise scams. They are particularly concerning as the sums involved are often very large. This scam type also involves individuals
- > Scammers often request payments be made to crypto wallets sometimes in the customer's name
- > Scammers often impersonate a person in authority such as the ATO or a service provider, retailer, health fund or bank.



Thanks Chris!



THIS WEEK'S CELEBRATIONS:

Birthdays:

Bruno D'Aprano

Anniversaries:

Bruno and Deborah D'Aprano

CONGRATULATIONS ATHOL!

Recently, Athol Jackson received his 30 year service certificate from Assistant Governor Pat & President Elect Heather!



Well Done Athol!



From the President Elect



PE Heather is currently travelling in Sabah, Malaysia, and sent in this observation

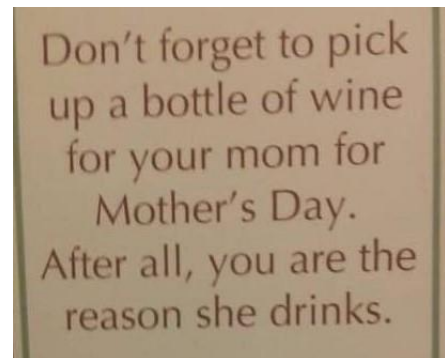
Get Well Bruno!

The Prez is unwell, and has been confined to bed for the past few days.

Look after yourself Bruno, hopefully you'll make it to tomorrows meeting

It's

Mother's Day!





Club Messages/Cards –

If you know of any Current, Honorary/Past Member or family or friends of our Rotary Club who could benefit from a card or message, please get in touch with Lia Wolfe (P.P. Pat's daughter) who will arrange for an appropriate card to be sent on behalf of our Club.

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The Pascoe Post

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